



# ITSD Contact Information

## IT Service Desk Phone Numbers

### **United States & Canada**

Internally Dialed: 3174957

Externally Dialed: 1-313-31-74957 or 1-888-31-74957

Self Serve Password Reset 8-634-4957 (Ford internal phone only)

### **Argentina**

Internally Dialed: 6332457

Externally Dialed: +54-3327 42 9898

### **Australia**

Internally Dialed: 301 3999

Externally Dialed: +61 3 8301 3999

### **Brazil**

Internally Dialed: 5408400

Externally Dialed: +55-11-4174 8400

### **Chile**

Internally Dialed: 4205860

Externally Dialed: +56-2-29405860

### **China-Nanjing :**

Internally Dialed: 3067818

Externally Dialed: +86-25-5118-7818

**China-Shanghai :**

Internally Dialed: 3141818

Externally Dialed: +86-21-3858-1818

**Colombia:**

Internally Dialed: 7656123

Externally Dialed: +58-241-874-6123

**Dubai:**

Internally Dialed: 3686222

Externally Dialed: 971-4-3566222

**Germany:**

Internally Dialed: 7013322

Externally Dialed: +49 (0)221 9013322

**India Chennai:**

Internally Dialed: 5555 (RMZ) 55555 (GTBC)

FordNet: 83575555

Externally Dialed: +91-44-647-55555 or +91-44-481-55555

**India Delhi:**

Internally Dialed: 5555

FordNet: 8 357 5555

**India Coimbatore:**

Internally Dialed: 5555

FordNet: 8357 5555

Externally Dialed: Tata: +91-422-669-4555 Airtel: +91-422-486-4555

**India Sanand:**

Internally Dialed: 5555

FordNet: 8 357 5555  
Externally Dialed: +91 271 767 5555

**Morocco:**

FordNet: 3686222  
Externally Dialed: 971-4-3566222

**Mexico:**

Internally Dialed: 9433930  
Externally Dialed: +52-55-1103-3930

**New Zealand:**

Internally Dialed: 3508582  
Externally Dialed: NB: 64-9-2718582

**Peru:**

Internally Dialed: 5860  
Externally Dialed: +56-2-29405860

**Thailand:**

Internal: 5999 or 8888  
Fordnet: 473-8888  
External: +66 (0)2-686-5999

**Taiwan:**

Internal: 0168  
Fordnet: 4530168  
External: +886-3-4530168

**Saudi Arabia:**

FordNet: 3686222  
Externally Dialed: 971-4-3566222

**UK:**

Internally Dialed: 7343322  
Externally Dialed: +44 (0)1277 253322

**UK Unix Helpdesk:**

Internally Dialed: 7382989

Externally Dialed: +44 1268 402989

**Venezuela:**

Internally Dialed: 6123

FordNet: 7656123

Externally Dialed: +58-241-874-6123

**Ford Credit North America:**

Internally Dialed: 8452262

Externally Dialed: 1-313-84-52262

**Ford Credit Europe:**

Internally Dialed: 7343322

Externally Dialed: +44 (0) 1277 253322

***For all other countries:***

*Fordnet: 86332939*

*Externally Dialed: +1-313-633-2939*



IT Connect